

MID-TERM PLAN **2017 - 2022**

GROUPE RENAULT

C. GHOSN NEW MTP OUTLINE & KEY ASSETS

PART 01	GLOBAL	PART 02	FOCUS
T. BOLLORÉ	SCALE & COMPETITIVENESS	JC. KUGLER	EUROPE
	PRODUCT LINE-UP	D. LE VOT	RUSSIA
T. KOSKAS	SALES & MARKETING	A. GUPTA	LCV
		G. NORMAND	ELECTRIC VEHICLE
S. MUELLER	REGIONS	G. DE FICCHY	RCI BANK AND SERVICES

C. DELBOS FINANCE

C. GHOSN CONCLUSION

This document contains information on RCI Banque in pages 70-75.

Statements regarding strategy or any other forward-looking statements on RCI Banque shall be read together with the disclaimer on the following page.

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Further information on Renault can be found on Renault's web site (www.group.renault.com), in the section Finance / Regulated Information.

2 SCALE & COMPETITIVENESS TECHNOLOGY PRODUCT LINE-UP

THIERRY BOLLORÉ

CHIEF COMPETITIVE OFFICER



INTRODUCTION





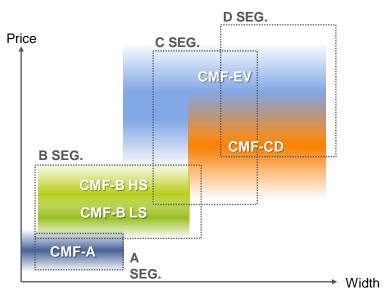


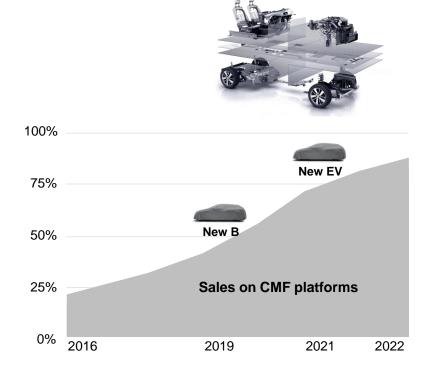




SHARED PLATFORMS COVERING ALL SEGMENTS

COVERAGE RATIO OVER 80%OF GROUPE RENAULT SALES BY 2022

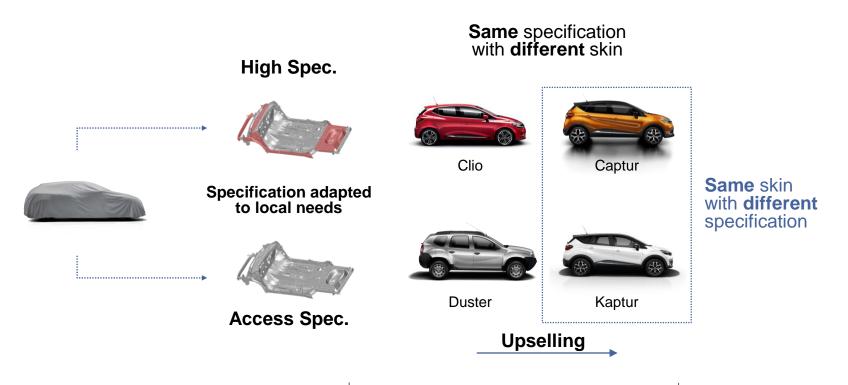




CMF: Common Module Family LS: Low specifications HS: High specifications

DUAL PLATFORM SPECIFICATION TO EFFICIENTLY COVER ALL NEEDS

PLATFORM "SWAPABILITY" ENABLING LIMITED DEVELOPMENT COSTS



COMPETITIVENESS OF WHOLE SUPPLY BASE

STANDARDIZATION

DEEPER LOCALIZATION

PANEL OPTIMIZATION

HIGHER COMMONALITY **100%**

of non visible parts covered in 2019 by Alliance modules

STRONGER SCALE EFFECT

-20%

Cost on common CMF parts

1

Localization boost within Drive the Future

TOP LEVEL IN BRICs

+7pts
Local rate in Russia



AVERAGE TURNOVER FOR MAJOR SUPPLIERS +30%

DEVELOPMENT WITH NEW TECHNOLOGY PARTNERS

CMF: Common Module Family

ENHANCING ENGINEERING SKILLS AND CAPACITY WHILST BOOSTING EFFICIENCY

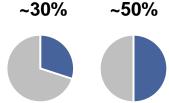
EXTENDED COMPANY



- Alliance key partners to boost innovation
- Subcontractors
- Start-up / new tech

INTERNAL SKILLS (Headcounts)

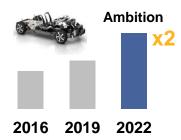
SOFTWARE



- New skills
- Renault software lab
- R&D regional centers

ALLIANCE

R&D SYNERGIES

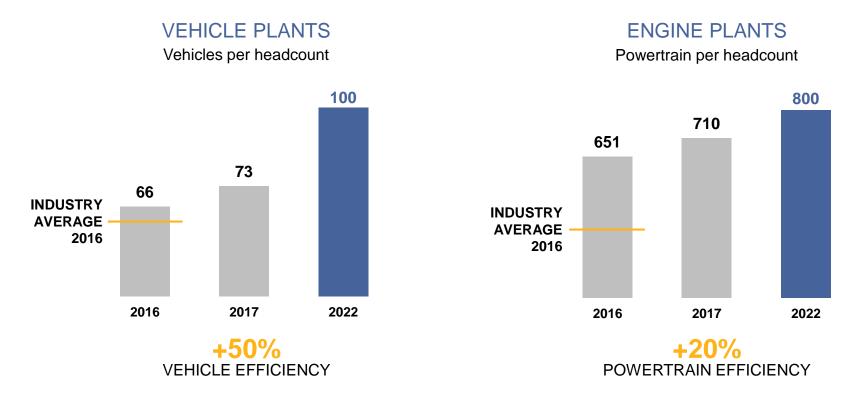


Enhanced sharing

+25%
R&D CAPACITY
INCREASE

-5% R&D HOURLY RATE

INDUSTRIAL COMPETITIVENESS TARGETING BENCHMARK LEVELS...



... THANKS TO ACCELERATED COMPETITIVENESS PLAN AND FLEXIBILITY

CONTINUOUS COMPETITIVENESS PLAN FUELED BY INDUSTRY 4.0

HIGH ASSET UTILIZATION RATE IMPROVED WORKFORCE EFFICIENCY

ASSET FLEXIBILITY









- **€400m** investment
- >€500m gain per year from 2020
- From 96% to over 120%*
- Over 80% of our workforce covered by agreements
- Highly skilled and adaptable workforce
- 30% production variability

 Flexible lines to face powertrain market demand

* Harbour

DIGITAL TRANSFORMATION TO IMPROVE EFFICIENCY AND ENHANCE BUSINESS

PRODUCTIVITY & EFFICIENCY ALL ALONG THE VALUE CHAIN

CUSTOMER JOURNEY & EXTENDED OFFER



Investment of ~€150m per year

Digital skills: **700** Digital hirings & digital trainings **for 3,000** Renault employees



Data-driven development



Collaboration with suppliers



Industry 4.0



Analytics, customer targeting



Traceability & reactivity





- · Core connected car features
- Business optimization
- Business development
- New mobility operations

>€500m per year ADDITIONAL CONTRIBUTION FROM 2020

FULL EV AS STRATEGIC PRIORITY, ELECTRIFIED SOLUTIONS DRIVEN BY CAFE REQUIREMENTS







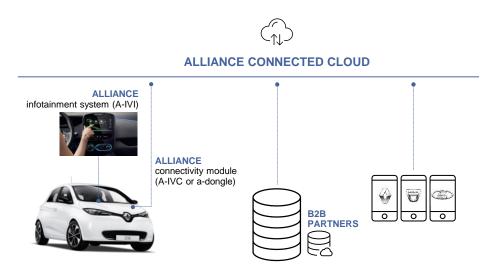
20% BEV OFFER

50% ELECTRIFIED OFFER

-50% ON DIESEL OFFER

CAFE: Corporate Average Fuel Efficency

ACCELERATION OF CONNECTIVITY THROUGH ALLIANCE SOLUTIONS



- Full connectivity across all segments
- Services acceleration based on Alliance connected cloud
- Expand FOTA* with reinforced cyber security



- From 30% to 100% connected in key markets
- All new projects from 2019
- New Clio & C/D segment

*FOTA: Firmware Over The Air

AUTONOMOUS DRIVING TO MATCH CUSTOMER EXPECTATIONS

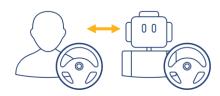
15 AD MODELS FROM 2019

AD MASS MARKET



- Single-lane level 2 from 2019
- Starting with New Clio and Espace

AD GRADUAL EXPANSION



- Multi-lane level 3 from 2021
- Multi-lane level 4 from 2022
- Starting with new EV

NEW BUSINESS OPPORTUNITY



• Robo-vehicle by 2022

AD: Autonomous Drive

SCALE, COMPETITIVENESS & TECHNOLOGY FUEL MONOZOKURI







MONOZUKURI TARGET **€4.2bn** 2017-2022

INCLUDING R&D STRONG PUSH +€400m IN FIRST 3 YEARS (2017-2019)

FIXED COST CONTROL

A PRODUCT LINE-UP TAILORED FOR PROFITABLE GROWTH

21 NEW MODELS

SUSTAINBUSINESS









EXPANDBUSINESS









BUILD ONEV LEADERSHIP



INNOVATE FOR ALL



SUSTAIN BUSINESS









18 **RENEWALS**

SUVs

BUSINESS EXPANSION BASED ON STRONG LOCAL FOUNDATION



7 launches (incl. 3 EV)



4 launches (incl. 1 EV)



IRAN

4 launches

NEW PARTNERSHIPS





NEW PARTNERSHIPS



NEGIN

REINFORCING EV LEADERSHIP THANKS TO MASSIVE ELECTRIFICATION

OVER **8 FULL EV**COVERING ALL SEGMENTS





5 new models

3 renewals







- 50% of our line-up electrified
- All electrified components common within Alliance
- Unique affordable PHEV / HEV technology

NEW CONCEPTS... FOR ALL



^{*} MPV: Multi Purpose Vehicle

ALL KEY ASSETS TO MEET INDUSTRY CHALLENGES AND CUSTOMER EXPECTATIONS



COMPETITIVE TECHNOLOGY PORTFOLIO

PRODUCT LINE-UP & SERVICES TAILORED FOR PROFITABLE GROWTH

3 SALES & MARKETING

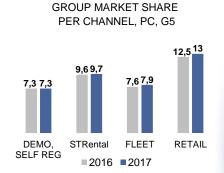
THIERRY KOSKAS

EXECUTIVE VICE PRESIDENT, SALES & MARKETING



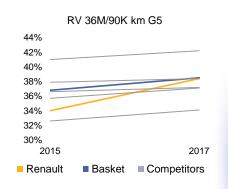
FURTHER IMPROVE SALES & MARKETING EFFICIENCY

GROUP CHANNEL MIX



Growth in non tactical channels

RESIDUAL VALUES



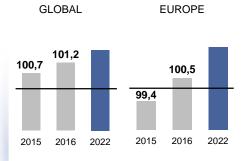
Renault 2nd in basket thanks to sustainable line-up attractivity

FIXED MARKETING EXPENSES

OVER 25% PRODUCTIVITY **2016** → **2022**

Stabilized and will not increase

PRICING POWER



Above the market today and will further improve

G5: France, Spain, Germany, UK, Italy

SALES & MARKETING

FURTHER IMPROVE SALES & MARKETING EFFICIENCY



KEY LEVERS

PRODUCT LINE-UP

BRANDS

CUSTOMER JOURNEY TRANSFORMATION

A CLEAR, SIMPLE & DISTINCTIVE DEFINITION FOR OUR CORE BRANDS

PASSION FOR LIFE FRENCH DESIGN & EASY LIFE ATTRACTIVE QUALITY CARS AT THE BEST PRICE CONFIDENCE, VALUE & ENERGETIC DESIGN









Access
Maximum of 1 access brand per market
(Dacia or Lada)

ALIGN EVERY PRODUCT & SERVICE WITH THE BRAND AND BOOST BRAND VALUE



FRENCH DESIGN



- · Warm and sensual
- Innovative
- Consistent globally

EASY LIFE



- Connected
- Intuitive
 - Services



TOP 70 INTERBRAND* BEST GLOBAL BRANDS



TOP 5 IN 2/3 OF OUR TOP 20 MARKETS

* Note: Renault value is calculated by Interbrand but Renault will not be included in published Best Global Brands report as not present in North America

SALES & MARKETING

EASY JOURNEY: A SEAMLESS, PERSONALISED, MULTI CHANNEL CUSTOMER EXPERIENCE

BEST LEVEL DIGITAL



- New global web platform by 2019
- Sales on leads x2
- One single app

DEALER NETWORK TRANSFORMATION



- Seamless online / in store
- 800 new format stores
- Development of new activities & services

EASY CONNECT



- Over 30 new connected services
- Data
- Mobility services
- Partners



TOP 3
IN CUSTOMER
SATISFACTION



100%
OF RENAULT
CONNECTED IN
KEY MARKETS



€300m ADD. TURNOVER FROM CONNECTED SERVICES

FURTHER IMPROVE SALES & MARKETING EFFICIENCY





SALES & MARKETING EFFICIENCY

4 REGIONS

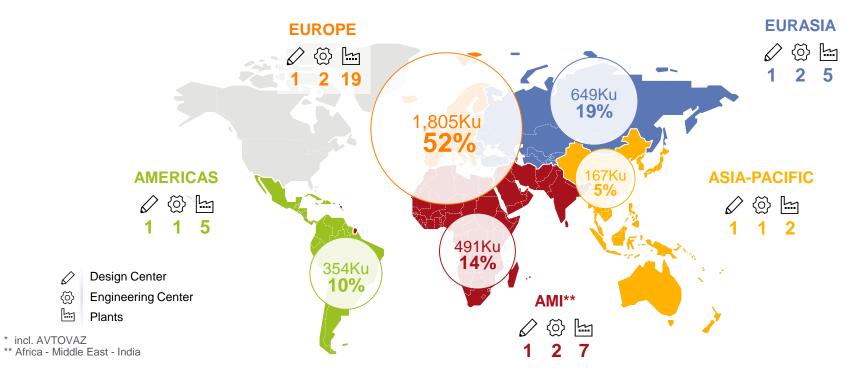
STEFAN MUELLER

CHIEF PERFORMANCE OFFICER



LOCAL CUSTOMER FOCUS THROUGH REGIONAL ORGANIZATION

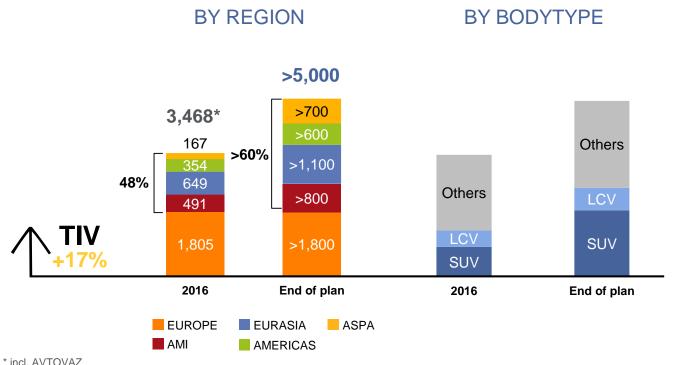
FY16 SALES VOLUMES: 3,468K units*



OCTOBER 6TH, 2017



STRONG AMBITION: PROFITABLE GROWTH BY OVER 40%



48% to >60% INTERNATIONAL SALES

>40%

LCV VOLUME INCREASE

> x2 SUV VOLUME

* incl. AVTOVAZ TIV: Total Industry Vehicles

GLOBAL ACCESS BUSINESS MODEL AS A UNIQUE ASSET

UNIQUE ASSET

- Design to cost
- Global industrial footprint
- High localization rate
- A specific Dacia business model

STRATEGY



Kwid family: line-up expansion



Logan family: full renewal Logan, Sandero & Stepway



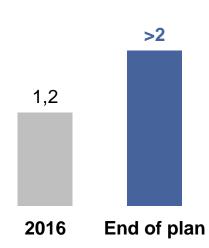
Duster family: Duster renewal and new C-SUV offer



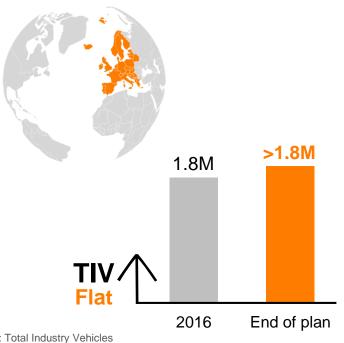
Geographic extension: China...

SALES VOLUMES

in million units



EUROPE: REMAINING A PROFIT PILLAR WHILE ADDRESSING NEW DEMANDS



- EV line-up expansion & electrification
- Renewal of blockbusters Global Access, B, LCV
- Efficiency and flexibility of manufacturing assets



TIV: Total Industry Vehicles

* End of plan

ASIA PACIFIC: CHINA, THE BIGGEST GROWTH OPPORTUNITY FOR THE GROUP



CHINA

- From 2 to 9 localized PC models
- New EV JV with Nissan and DongFeng
- New LCV JV with Brilliance
- Competitive level of local integration

KOREA

- High level of Alliance cross manufacturing
- Competitive level of local integration

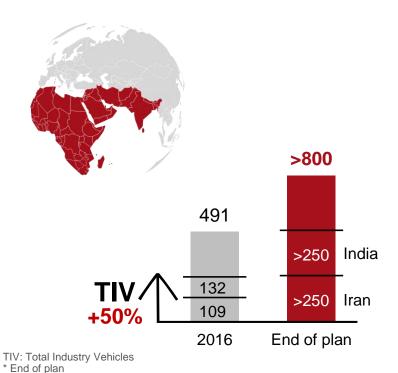
CHINA: A GROWING PROFIT CENTER

CHINA



#3 in KOREA

AMI: STRONG FOUNDATION FOR PROFITABLE GROWTH



NORTH AFRICA

Strong local brands

INDIA

- Kwid family expansion from 1 to 3 models
- New products in higher price brackets
- Alliance local engineering and manufacturing
- #1 digital

IRAN

- Market coverage >80%
- Capacity increase +150Ku
- Exclusive Renault distribution network at best level

OPERATING PROFIT x5*

#1 in AFRICA

INDIA

>5% PROFITABLE MARKET SHARE

#1 EUROPEAN BRAND

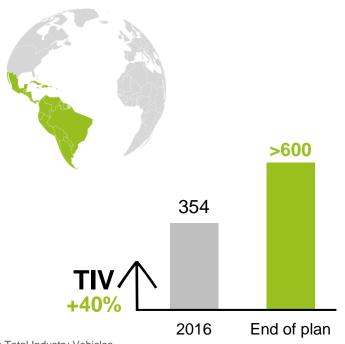
IRAN

37

>15% MARKET SHARE

REGIONS

AMERICAS: GROWING PROFITABILITY WITH AN UNPRECEDENTED PRODUCT OFFENSIVE



- Full SUV, LCV and Global Access line-up
 ≈ 90% market coverage
- Maximum adaptation to local demand through local engineering and design centers

OPERATING PROFIT x3*

BRAZIL

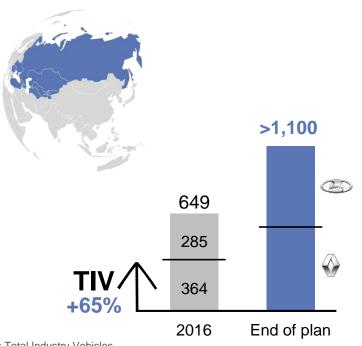
10% MARKET SHARE

#1 in ARGENTINA

TIV: Total Industry Vehicles

* End of plan

EURASIA: STRENGTHEN LEADERSHIP POSITION IN A REBOUNDING RUSSIAN MARKET



- Renault 85% segment coverage for SUV in Russia
- Leverage industrial footprint >500Ku on Alliance B-platform in Russia
- The most competitive manufacturing base: >600Ku Romania & Turkey
- **Transform Lada into a profit booster** for Groupe Renault

OPERATING PROFIT x5*

#1 in RUSSIA AUTOMOTIVE GROUP 30% MARKET SHARE

#1 in TURKEY PC

#1 in ROMANIA

TIV: Total Industry Vehicles

* End of plan

5 EUROPE

JEAN-CHRISTOPHE KUGLER

EXECUTIVE VICE PRESIDENT, CHAIRMAN OF EUROPE



BUILDING ON DRIVE THE CHANGE SUCCESS





+1pt
MARKET SHARE

+50%
PROFIT CONTRIBUTION

Continuous growth of contribution to group profit over the past years

DRIVE THE FUTURE LEVERS

AMBITION

Europe as a pillar contributor to Groupe Renault's profitability

- Solid business model
- Product momentum
- EV leadership

In %

60

40

20

2012

SOLID BUSINESS MODEL

LOYAL CUSTOMERS



Leveraging on RCI loyalty products

Germany

2013

Italy

2014

2015

-UK

France

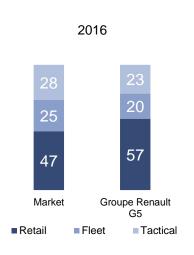
2016

PURCHASE REASONS



Source: NCBS

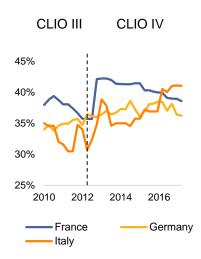
CHANNEL MIX



- Maintain better than Industry average
- Dacia as a continuous booster on retail

G5: France, Spain, Germany, UK, Italy

RESIDUAL VALUE



- Monitoring by country/model
- Fueled by a strong product story

RENAULT PRODUCT MOMENTUM



A/B RANGE



- Clio renewal
- Renault's best-selling model, with first AD level 2 2 application & electrified powertrain offer

C/D RANGE



- Full C/D range facelift
- With new engine range and top AD & connectivity offer





- Full renewal
- · With latest AD, connectivity & electrified offer

LCV RANGE



Kangoo renewal

DACIA PRODUCT MOMENTUM

DACIA RANGE

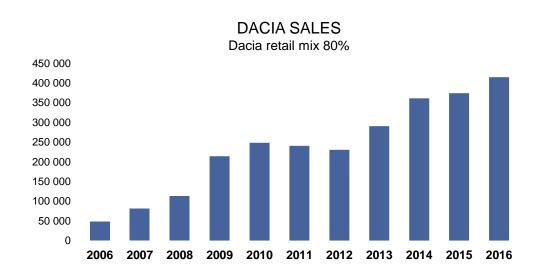


- Sandero family renewal
- Duster renewal
- Stepway models



OCTOBER 6TH, 2017

CONTINUOUS SUCCESS STORY



EUROPE

ELECTRIC LEADER

MASSIVE POWERTRAIN ELECTRIFICATION AT THE BEST COST, IN LINE WITH CUSTOMER EXPECTATIONS



- 8 BEV Models
- Electrified offer on more than 60% of the range
- Best cost structure

- Ready for 2020 CAFE regulation
- From 30% to 80% EV market coverage

EV LEADER

CONCLUSION





READY FOR THE REGULATORY CHANGES

6 RUSSIA

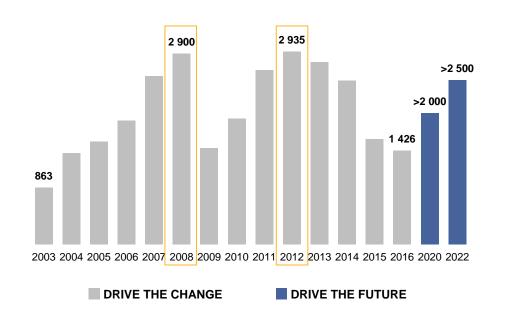
DENIS LE VOT

SENIOR VICE PRESIDENT, CHAIRMAN OF EURASIA REGION



CAR MARKET WITH SIGNIFICANT GROWTH POTENTIAL

CAR MARKET APPROACHED 3M UNITS TWICE



CARS / 1,000 INHABITANTS

EUROPE RUSSIA 498 288

ECONOMIC TRENDS

- Rich natural resources, cyclical economy
- **74%** Internet penetration rate
- 52% of new cars sold under €10k

MARKET TRENDS

- **86%** of the market locally produced
- 40% of the cars sold are SUV



RENAULT: A SUCCESSFUL STRATEGY FOR LOCAL COMPETITIVENESS

PRODUCTS AND SERVICES ADAPTED TO LOCAL CONDITIONS

Renault market share in Russia



2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016

STRONG INDUSTRIAL BASE



2005 Start of production in Moscow



2014
Start of production
of Renault cars in Togliatti

COMPETITIVE LEVEL OF LOCAL INTEGRATION



2017Alliance 1.6L engine Produced in Togliatti

AVTOVAZ: LEVERAGE 2 ASSETS

STRONG LOCAL BRAND



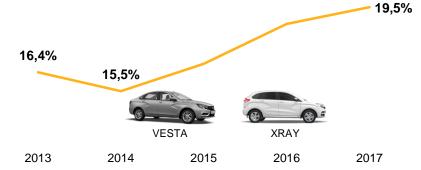
Lada: a long history

- "THE" Russian brand
- Cars adapted to Russian roads
 Iconic models like Lada 4x4



Line-up

· A successful renewal



OEM: Original Equipement Manufacturers

INDUSTRIAL BASE OPTIMIZED IN A WIN-WIN SPIRIT



Lada

Full OEM footprint

Alliance production base

- Renault / Nissan / Datsun productionsGlobal Alliance engines & components

SYNERGIES



Capacity Competitiveness



Alliance Production Way Technologies

LADA AMBITION: #1 BRAND WITH 20% PROFITABLE MARKET SHARE

CONSOLIDATE PROFITABLE MARKET SHARE IMPROVE LADA BRAND IMAGE & NETWORK EFFICIENCY IN RUSSIA BRING INDUSTRIAL PERFORMANCE TO ALLIANCE LEVELS



20%MARKET SHARE

x2VOLUMES
PROFITABILITY
≥ GROUP LEVEL

20% >500 18,7% 266

2016

51



Range renewal



Ensure quality and customer satisfaction



End of plan

RENAULT AMBITION: EXPAND MARKET COVERAGE AND BOOST COMPETITIVENESS

LEVERAGE EXISTING LINE-UP

Kaptur from mid-2016...

EXPAND MARKET COVERAGE

- +4 new models
- Reinforce SUV offer

ANTICIPATE EVOLVING MARKET REQUIREMENTS

- 2 new engines
- 2 new gearboxes
- New multimedia
- Boost 4x4 offer
- Digitalization

BOOST COMPETITIVENESS



 Leverage industrial base and platforms



52

GROUPE RENAULT: #1 AUTOMOTIVE GROUP WITH 30% MARKET SHARE

LADA AMBITION



20%MARKET SHARE

PROFITABILITY
≥ GROUP LEVEL

ALLIANCE SYNERGIES

- Platforms
- Purchasing
- Engineering
- Logistics

CONVERGED **METHODS**

BEST **PRACTICES**

RENAULT AMBITION



10% MARKET SHARE

HIGH PROFITABILITY

7 LCV

ASHWANI GUPTA

ALLIANCE SENIOR VICE PRESIDENT, RENAULT NISSAN LCV BU



FROM TOP REGIONAL PLAYER TO TOP GLOBAL PLAYER

VISION: LEADING EUROPEAN VAN MANUFACTURER WORLDWIDE

DRIVE THE CHANGE



- Volumes
 +40%
- Market share
 +48%
- Market coverage from 15% to 24%
- Profitability
 Group average

Achieved breakthrough

OEM: Original Equipment Manufacturers

DRIVE THE FUTURE



- Volumes >+40%
- Ranking 1st European Van OEM
- Market coverage x2 from 24% to 50%
- Profitability > Group average

Sustainable profitable growth China conquest

STRENGTHS: BRAND AND PRODUCTS

RENAULT PRO+ FOR PROFESSIONAL CUSTOMERS



SPECIALIZED NETWORK





TAILORMADE SOLUTIONS

FROM 660 TO >800 OUTLETS (WITHIN 40 COUNTRIES)



FULL LINE-UP FROM VANS TO PICK-UPS











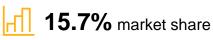


- 10 models incl. 4 EV models
- 1,200 versions diversity

STRENGTHS: MARKETS



TOP EUROPEAN PLAYER AND MARKET LEADER IN ELECTRIC VANS



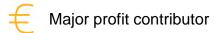
#1 in LCV EV with 29.5% market share





AMERICAS

6.4% Americas market share > +2.5 pts since 2015



3 LEVERS FOR GROWTH

RENAULT - BRILLIANCE JOINT VENTURE IN CHINA



Framework Cooperation Agreement signed

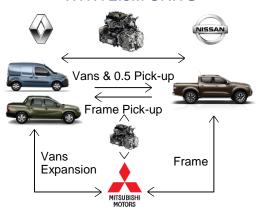
 Major player in 3M units growing LCV market

2 ELECTRIFICATION ACCELERATION



- Maintain leadership in Europe while expanding to China
- Payload: 75kg to 1.1t
- Volume: from 156L to 22m³
- 100% of vans electrified

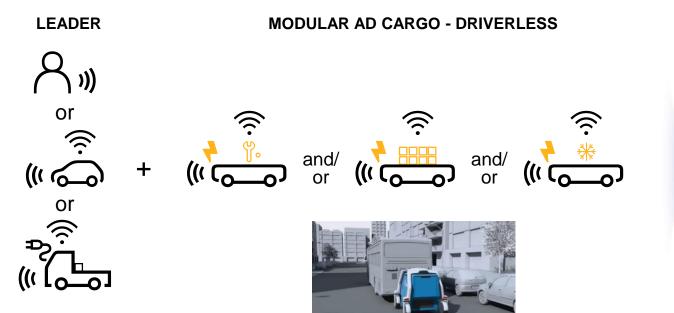
RENAULT-NISSAN-MITSUBISHI LCV: AIMING FOR GLOBAL LEADERSHIP WITH 2.5M UNITS



- Key contributor to €10bn Alliance synergies
- 100% Renault frame pick-up from Nissan
- · 20% Nissan vans from Renault

TOWARDS NEW BUSINESS SOLUTIONS FOR COMMERCIAL MOBILITY

AUTONOMOUS - ELECTRIC - CONNECTED - SHARED



BENEFITS

FOR CITY ACCESS

DRIVERLESSFOR COST EFFICIENCY

SHARED CONNECTED PLATFORM FOR SMART BUSINESS LOGISTICS

LCV **AMBITION**

VOLUME GROWTH

Including partners













>40%

MARKET **COVERAGE**



x2

1ST EUROPEAN VAN OEM WORLWIDE



PROFITABILITY



ABOVE GROUP AVERAGE

OEM: Original Equipment Manufacturers

ELECTRIC VEHICLE

GILLES NORMAND

SENIOR VICE PRESIDENT, ELECTRIC VEHICLE



ELECTRIC VEHICLE



ELECTRIC VEHICLE

FROM A VISION TO A PROFITABLE CORE BUSINESS

8 YEARS OF EXPERIENCE TO BUILD A COMPETITIVE ADVANTAGE

FIRST MOVER WITH 4 MODELS





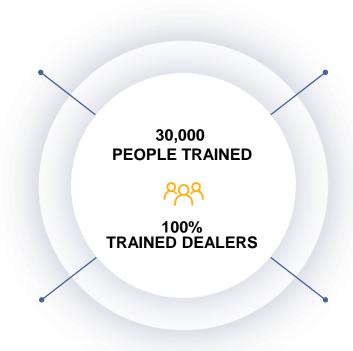
TECHNICAL EXCELLENCE

 3 Formula-E championships



2014 - 2015 2015 - 2016

2016 - 2017



CUSTOMER SATISFACTION

- NEW ZOE: 400 km NEDC autonomy
- >90% customer recommendations
- >140K customers

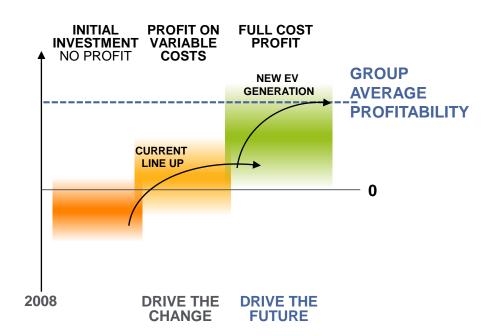


LEADER IN EUROPE



A ROBUST & PROFITABLE CORE BUSINESS BY 2022

THE OBJECTIVE



THE PLAN











EXPANDING OUR REACH

LINE-UP EXTENSION





2016

4 Models **1** Best seller



Partial

LEADER

1 Key market

2022

8 Models **2** Pillar models



LEADER

2 Key markets







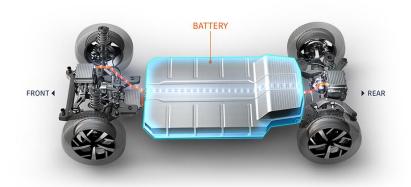


Develop next key markets

ELECTRIC VEHICLE

ACCELERATE COST REDUCTION

3D SCALABLE ALLIANCE PLATFORM



80% of volume based on Alliance platform

- -40% R&D entry ticket
- -30% production cost

COST BREAKTHROUGH

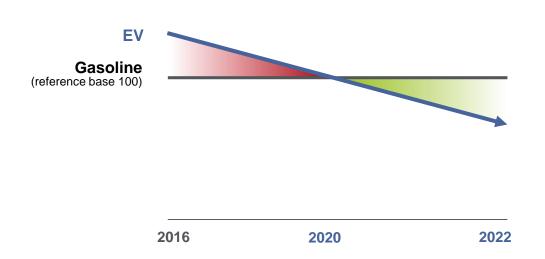


- Battery pack cost (€/kWh) -30%
- New E-motor generation **-20**%

LEADER IN AFFORDABLE ELECTRIC MOBILITY

TOTAL COST OF OWNERSHIP EV vs ICE

B-segment – 3 years – 12,000km/y Including reduction of incentives



AFFORDABLE AUTONOMY

	Autonomy (NEDC)	€ Price* (w/o incentive)	
	400 km	€33,200 #1	
Ç	280 km	€32,750	
	300 km	€35,900	
Ç	300 km	€36,800	

^{*} MSRP Germany Q1 2017

ELECTRIC VEHICLE

PROVIDE EASY ELECTRIC LIFE

IMPROVED FEATURES



- One class above in roominess
- Flat floor lay-out (CMF-EV)
- FOTA
- Autonomous Drive, progressive introduction

NO MORE RANGE ANXIETY



- Above 600 km NEDC
- ≈ 400 km real motorway range
- Recovery >230 km NEDC in 15 min

ELECTRIC VEHICLE

GENERATE VALUE FROM ENERGY & MOBILITY SECTORS NOW

SMART CHARGING



Pilot car charging to match electricity grid off peak prices

IMPACT

TCO reduction for customer

BATTERY SECOND LIFE



Connect clean energy to grid and buildings

IMPACT

Secure battery leasing business model Additional profit for OEM

9 RCI BANK AND SERVICES

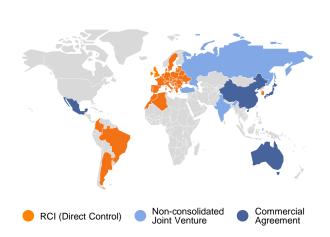
GIANLUCA DE FICCHY

CHIEF EXECUTIVE OFFICER, RCI BANK AND SERVICES



AN EFFICIENT CAPTIVE FINANCE COMPANY

WORLDWIDE

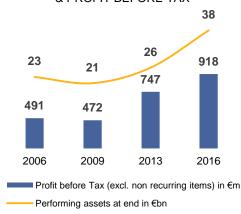


- Fully owned bank under ECB* supervision
- Captive of 7 Alliance brands

* ECB: European Central Bank

RESILIENT BUSINESS MODEL

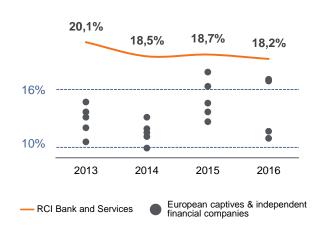




- Financially autonomous
- Conservative risk approach

BEST IN CLASS CAPTIVE

RETURN ON EQUITY BENCHMARK



Profitability above peers

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A VIRTUOUS BUSINESS MODEL

A support for the **sales development** of the **Alliance brands** and their **distributors network**

CONQUEST	UPSELLING	AFTER SALES	FASTER RENEWAL	BRAND LOYALTY
Additional sales	Better equipped cars	Additional turnover	Shorter holding time	Better renewal rate
+7%	+€300 /contract	+€200 /CONTRACT	-25 MONTHS	+10 PTS

+5 pts

Higher satisfaction of financed customers

TRANSFORMATION TO FACE THE FUTURE

ENHANCE CUSTOMER SATISFACTION AND LOYALTY



- Simple, affordable & personalized offers
- Loyalty products

OFFENSIVE SERVICES STRATEGY



PAY AS YOU DRIVE

- New multichannel strategy
- Value-added services

NEW SOLUTIONS OF MOBILITY



- Full mobility solutions for fleet
- Technologies and partnerships

RCI BANK AND SERVICES

RCI DRIVE THE FUTURE

DRIVE THE FUTURE	>42 %*	> 1.4 services / car	>14%**	>16%
2013 - 2016	37% - 40%	0.6 → 1.0 service / car	12% → 16%	>16%
	PENETRATION RATE	SERVICE PENETRATION RATE	REGULATORY CAPITAL RATIO	RETURN ON EQUITY

^{*} Number of new financed vehicles / number of total registrations

** On 31/12/2016: total capital ratio requirement at 11%
On 31/12/2022: total capital ratio requirement estimated at ≈12.5% (projected level based upon existing regulation)

RCI DRIVE THE FUTURE



AN EFFICIENT CAPTIVE FINANCE COMPANY



A VIRTUOUS BUSINESS MODEL



TRANSFORMATION TO FACE THE FUTURE

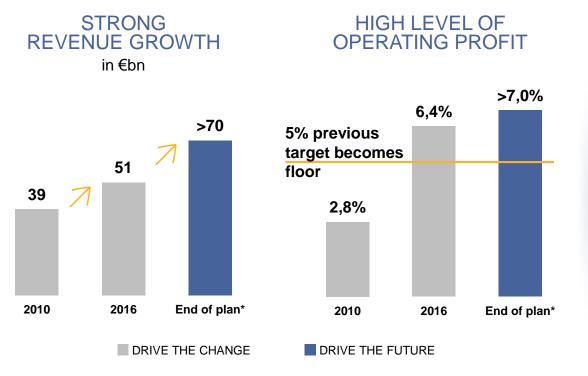
10 FINANCE

CLOTILDE DELBOS

EXECUTIVE VICE PRESIDENT, CHIEF FINANCIAL OFFICER



A SUSTAINABLE, PROFITABLE GROWTH



FINANCIAL DISCIPLINE



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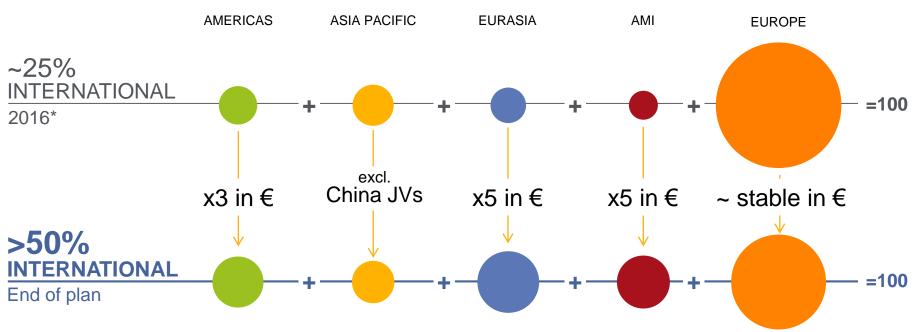
^{*} incl. AVTOVAZ and with FX from banking consensus September 2017

WALKDOWN GROUP OPERATING MARGIN



A MUCH MORE BALANCED PROFIT POOL

REGION'S SHARE AS A % OF GROUP OPERATING PROFIT



* 2016 excl. AVTOVAZ

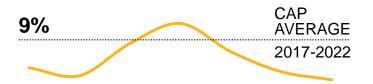
INVESTMENT POLICY

R&D SPENDING 2017-2022

CAPEX AND R&D IN % OF REVENUES



€18bn

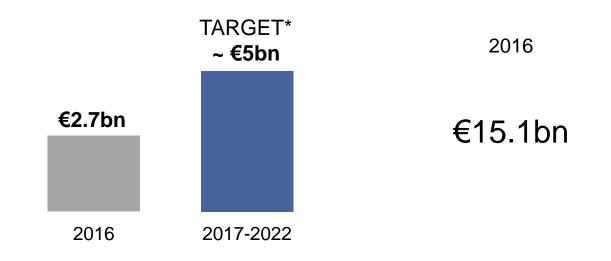


2016 2017 2018 2019 2020 2021 2022

LIQUIDITY POLICY



LIQUIDITY RESERVES



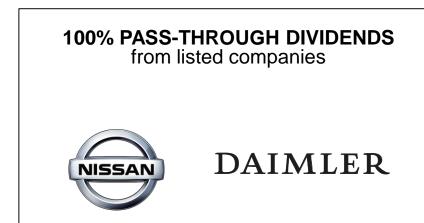
2017-2022*

MINIMUM 20% OF REVENUES

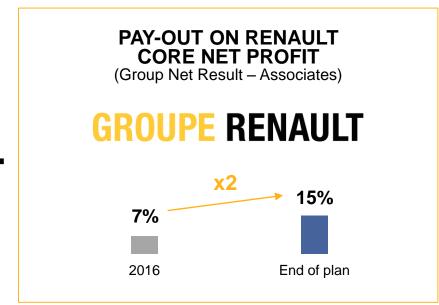
^{*} Excluding IFRS 16 impact

A COMPETITIVE DIVIDEND POLICY

COMPETITIVE RETURN FOR RENAULT'S SHAREHOLDERS







CONCLUSION

CARLOS GHOSN

CHAIRMAN AND CHIEF EXECUTIVE OFFICER



